



# Aramex Shipping App

Shopify Shipping Made Simple

## User Guide

New Zealand | September 2024



JOOVII



aramex

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# Aramex Shipping App

## Shopify Shipping Made Simple

The new Aramex Shipping app by Joovii simplifies your shipping process, saving you time and money by managing all your deliveries directly within Shopify admin.

As the merchant, you can easily book shipments using your aramexConnect account within Shopify's admin. The app automatically uses the customer's order details, such as size and weight, for quoting shipping costs at checkout and pre-filling booking information.

Bookings are fully integrated into the order fulfillment process, ensuring customer orders are updated with tracking details. Merchants can also choose from Aramex delivery choices and the app supports bulk bookings, allowing multiple orders to be booked at once.

### Key features include:



**Real-time shipping quotes at checkout**  
based on your aramexConnect account



**Seamless shipment booking** from Shopify admin



**Integrated fulfillment** with order tracking



**Bulk booking** for multiple orders

# Joovii Services and Support

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## Introducing Joovii

Joovii is an Australian owned and operated app development company, with particular focus on shipping integrations. Their platform and carrier coverage encompasses the full range of eCommerce stores and shipping carriers.

As merchants themselves with multiple thriving Shopify stores turning over seven figure sales, they are able to advise merchants of the best options to suit their fulfilment and shipping needs, at the most affordable costs.

Their Apps and Plugins are designed to provide fully integrated shipping from within the admin of the merchant's store. Their mission is to provide apps at a low monthly cost, which is easily recouped by merchants in time and cost savings.

## Need support?

If you require further support, please contact the Joovii team directly.

**Email:** [info@joovii.com](mailto:info@joovii.com)

**Contact Form:** [joovii.com/contact-us](https://joovii.com/contact-us)

**Live Chat:** [joovii.com](https://joovii.com)

**Book a Support Call:** [calendly.com/joovii](https://calendly.com/joovii)

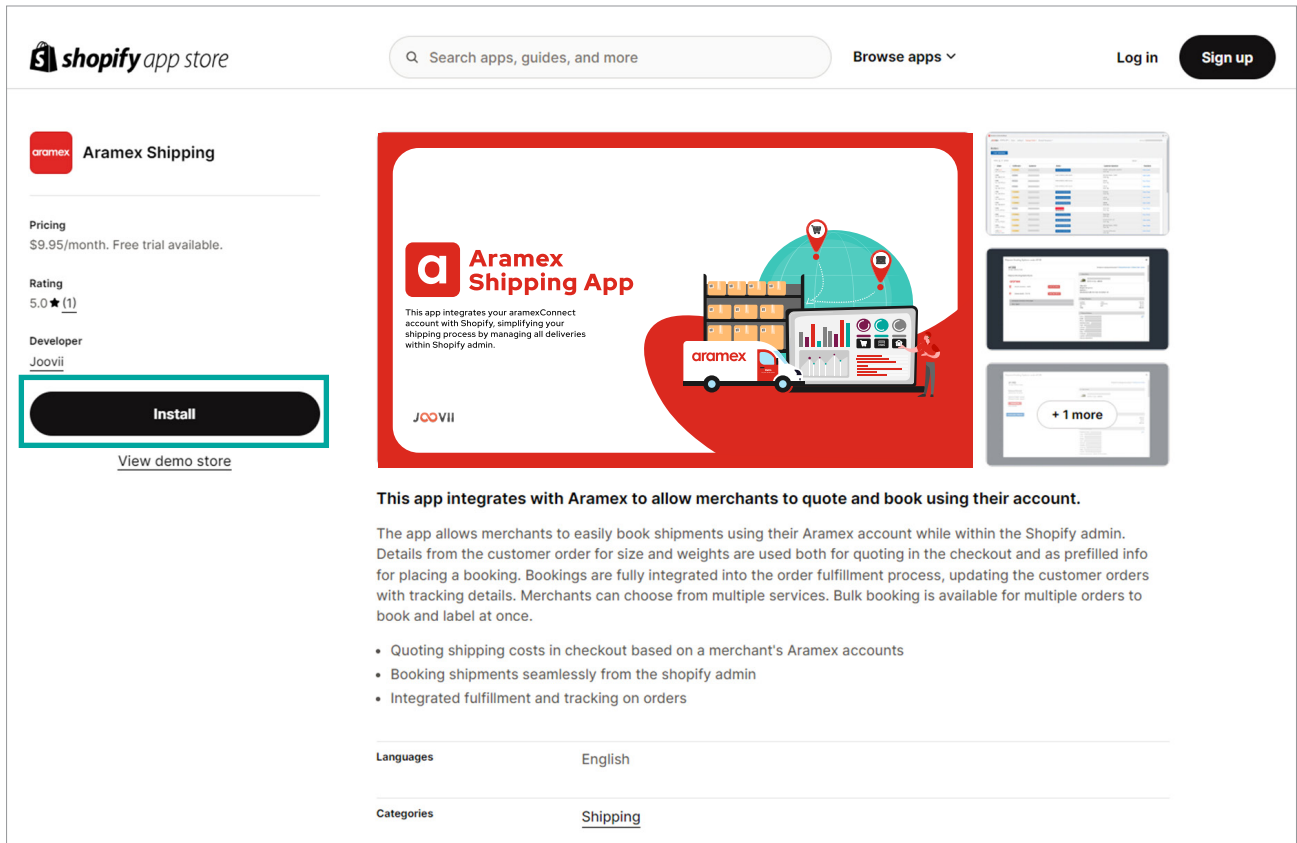
**Shopify App Store:** [apps.shopify.com/partners/joovii](https://apps.shopify.com/partners/joovii)



# Installation and Sign Up

**Step 1:** Install the Aramex Shipping App via the Shopify app store

**App store:** [apps.shopify.com/aramex-shipping](https://apps.shopify.com/aramex-shipping)



**shopify app store** Search apps, guides, and more Browse apps Log in Sign up

**aramex Aramex Shipping**

**Pricing**  
\$9.95/month. Free trial available.

**Rating**  
5.0 ★ (1)

**Developer**  
Joovii

**Install**

[View demo store](#)

**Aramex Shipping App**

This app integrates your aramexConnect account with Shopify, simplifying your shipping process by managing all deliveries within Shopify admin.

**JOOVII**

**This app integrates with Aramex to allow merchants to quote and book using their account.**

The app allows merchants to easily book shipments using their Aramex account while within the Shopify admin. Details from the customer order for size and weights are used both for quoting in the checkout and as prefilled info for placing a booking. Bookings are fully integrated into the order fulfillment process, updating the customer orders with tracking details. Merchants can choose from multiple services. Bulk booking is available for multiple orders to book and label at once.

- Quoting shipping costs in checkout based on a merchant's Aramex accounts
- Booking shipments seamlessly from the shopify admin
- Integrated fulfillment and tracking on orders

**Languages** English

**Categories** Shipping

**Step 2:** From **Shopify Admin** go to **'Apps'**

**Step 3:** Click **install 'Aramex Shopify App'** and follow the instructions to subscribe to the App.



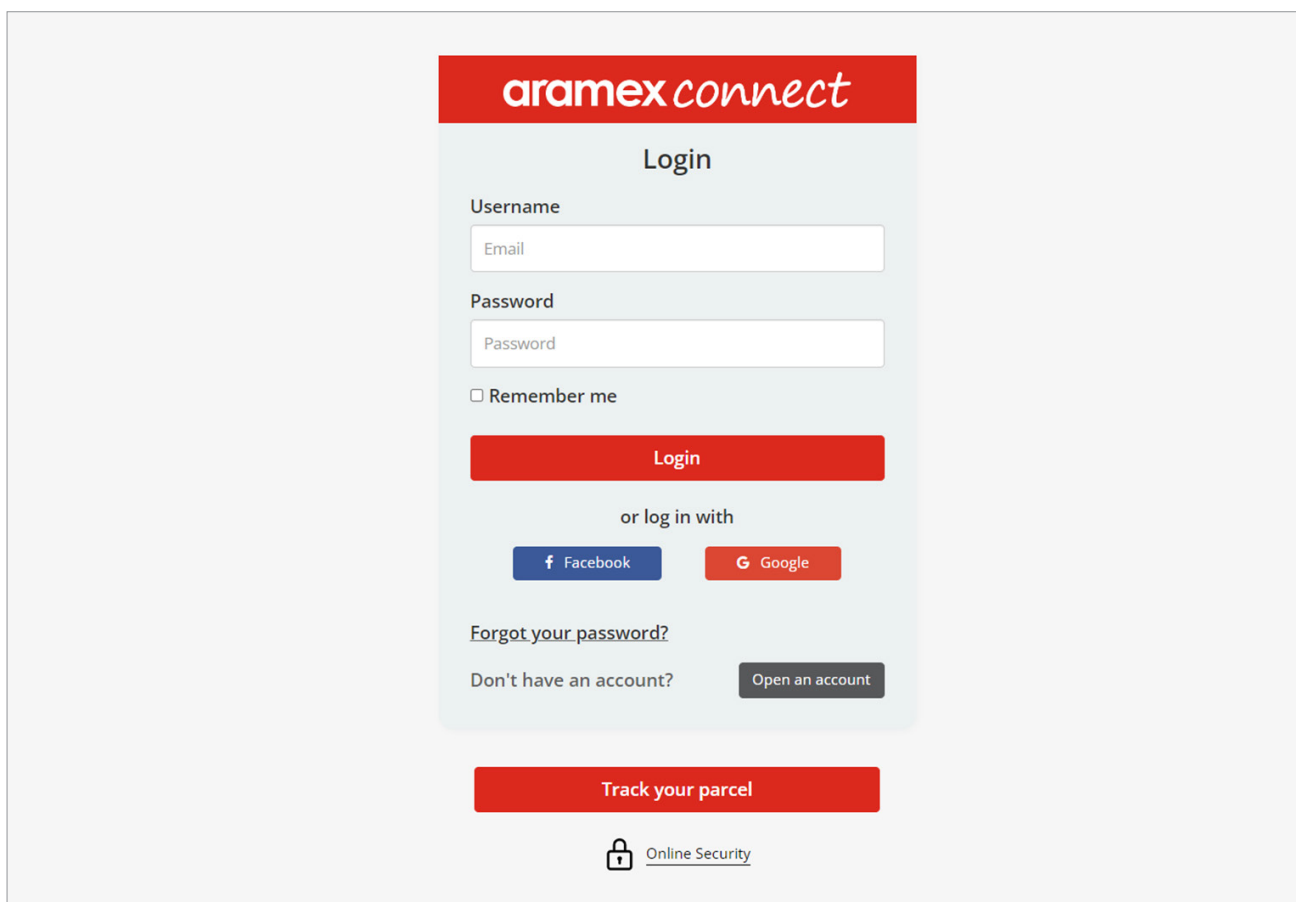
**Reminder:** The app is provided at a small monthly fee of \$9.95USD (\$15.95NZD) p/m following a free trial.\*

**\*Disclaimer:** Joovii is an independently owned and operated business. The Aramex Shipping App is a product of Joovii. Aramex is not liable for any downtime, outages, failures or infringements within the Aramex Shipping App.

# Connecting aramexConnect to Shopify

In this section, we'll guide you through connecting your Aramex account to Shopify by retrieving your API credentials from aramexConnect. Don't worry - it's simpler than it sounds!

**Step 1:** Log in to your **aramexConnect** account.



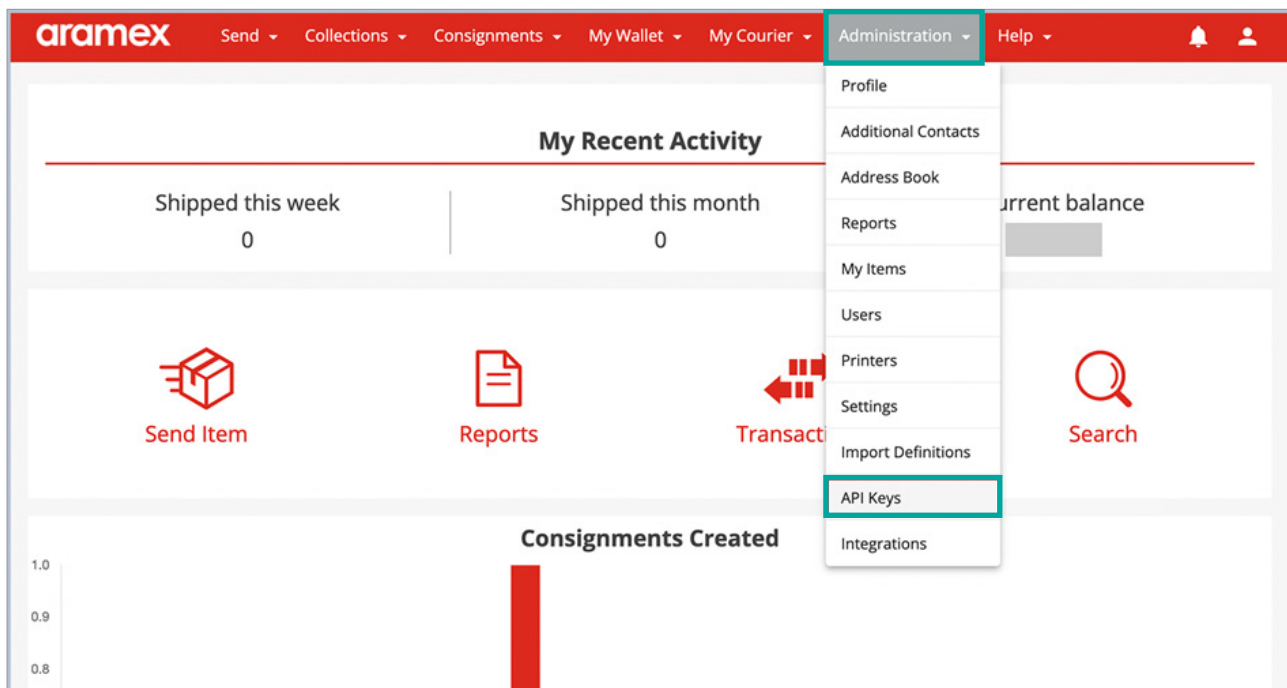
The screenshot shows the aramexConnect login interface. At the top is the 'aramexconnect' logo in a red bar. Below it is the 'Login' heading. The form includes a 'Username' field with 'Email' as a placeholder, a 'Password' field with 'Password' as a placeholder, and a 'Remember me' checkbox. A red 'Login' button is positioned below the fields. Underneath, it says 'or log in with' and provides buttons for 'Facebook' and 'Google'. There are links for 'Forgot your password?' and 'Don't have an account?' with an 'Open an account' button. At the bottom of the form area is a red 'Track your parcel' button and a link for 'Online Security' with a lock icon.

Don't have an aramexConnect account? Open an account in only a few minutes. It's simple, fast and free!

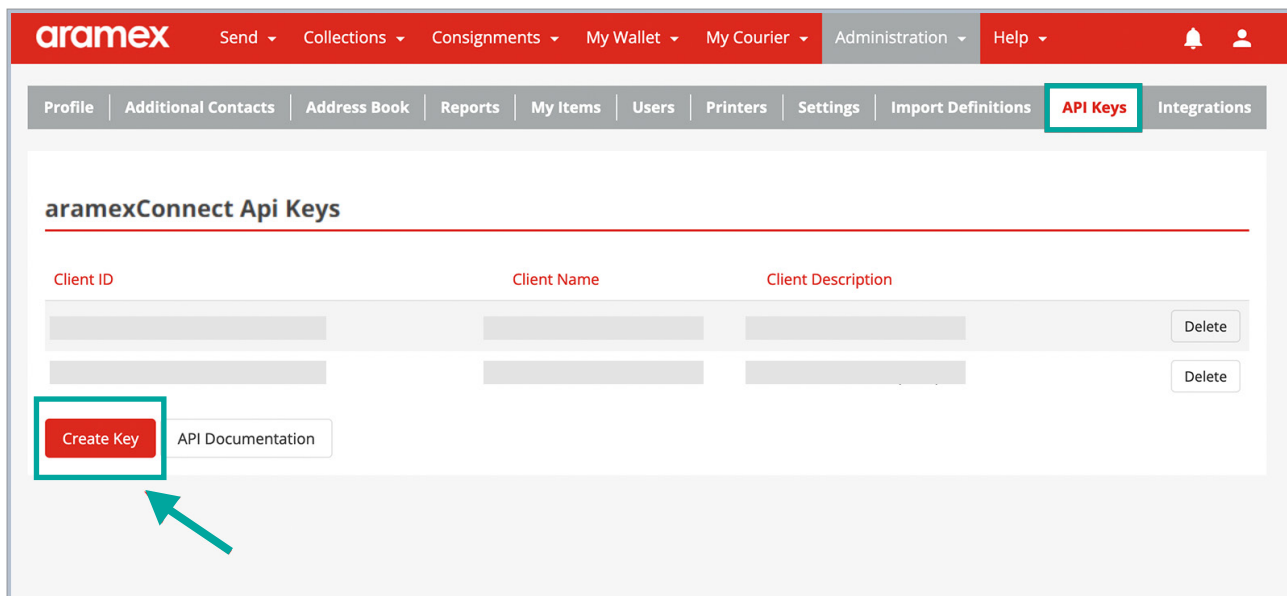
To sign up, visit [aramex.co.nz/tools/aramexconnect](https://aramex.co.nz/tools/aramexconnect)

# Connecting aramexConnect to Shopify

**Step 2:** Once logged in, go to **Administration** then select **API Keys**.



**Step 3:** Select **Create Key**.



# Connecting aramexConnect to Shopify

**Step 4:** Copy your **Client ID** and **Secret**.

The screenshot shows the 'Add API Key' form in the aramexConnect administration interface. The form includes the following elements:

- Client Name:** A text input field.
- Client ID:** A text input field with a copy icon to its right.
- Description \*:** A text input field.
- Secret:** A text input field with a copy icon to its right.
- IMPORTANT NOTE!:** A red warning box containing the text: "This is the only opportunity to copy your **secret**. Once this credential is saved, the secret is one-way encrypted and cannot be recovered."
- Buttons:** 'Save' and 'Close' buttons at the bottom.



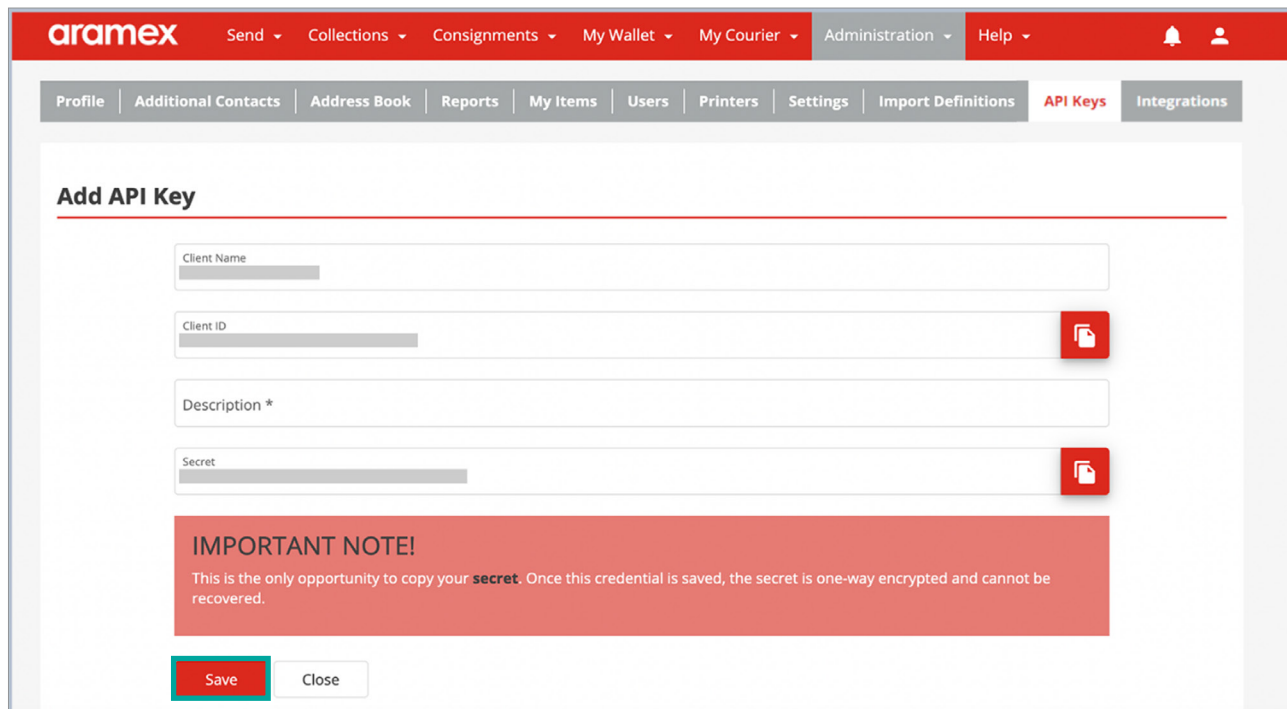
**Important:** This is the only opportunity to copy your secret. Once this credential is saved, the secret is one-way encrypted and cannot be recovered.

In simple terms, keep a copy of your **Secret** in a safe place! If you lose it, you will be required to create a new account, as it cannot be recovered.



# Connecting aramexConnect to Shopify

**Step 5:** Select **Save**.




The screenshot shows the 'Add API Key' form in the Aramex system. The form includes the following fields:

- Client Name
- Client ID (with a copy icon)
- Description \*
- Secret (with a copy icon)

Below the form is an **IMPORTANT NOTE!** in a red box: "This is the only opportunity to copy your **secret**. Once this credential is saved, the secret is one-way encrypted and cannot be recovered."

At the bottom of the form are two buttons: **Save** (highlighted with a red border) and **Close**.

 **Important:** The API key you see on this page will not work unless you have clicked **Save**.

**Step 6:** Open the **Aramex Shipping App** on Shopify admin and go to **Settings** then select **Accounts**.

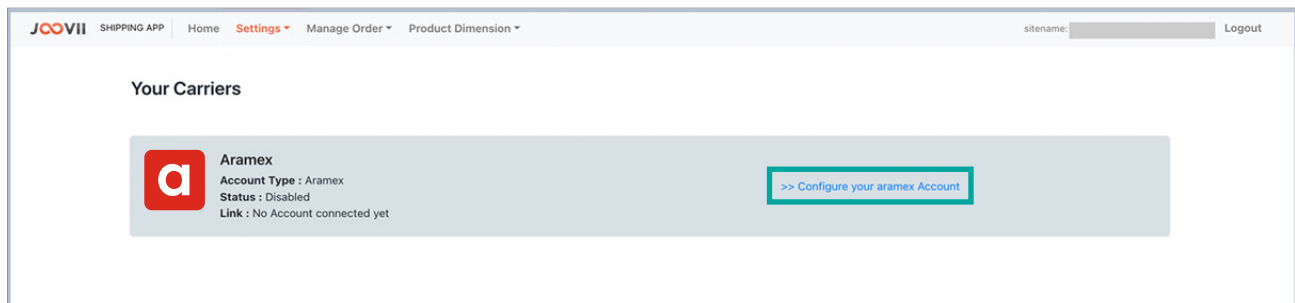


The screenshot shows the 'Your Carriers' page in the Aramex Shipping App. The 'Settings' menu item is highlighted in the top navigation bar. The main content area displays the following information for the Aramex carrier:

- Aramex** (with logo)
- Account Type : Aramex
- Status : Disabled
- Link : No Account connected yet
- [>> Configure your aramex Account](#)

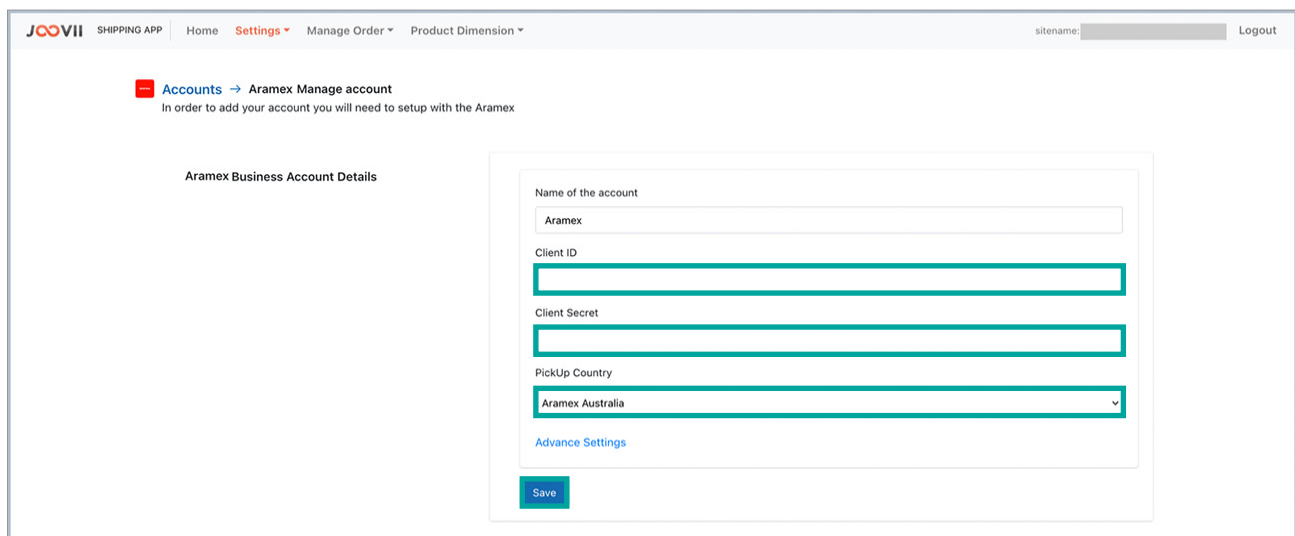
# Connecting aramexConnect to Shopify

## Step 7: Select **Configure your Aramex Account**



## Step 8: Paste in the **Client ID** and **Secret** from your **aramexConnect** account.

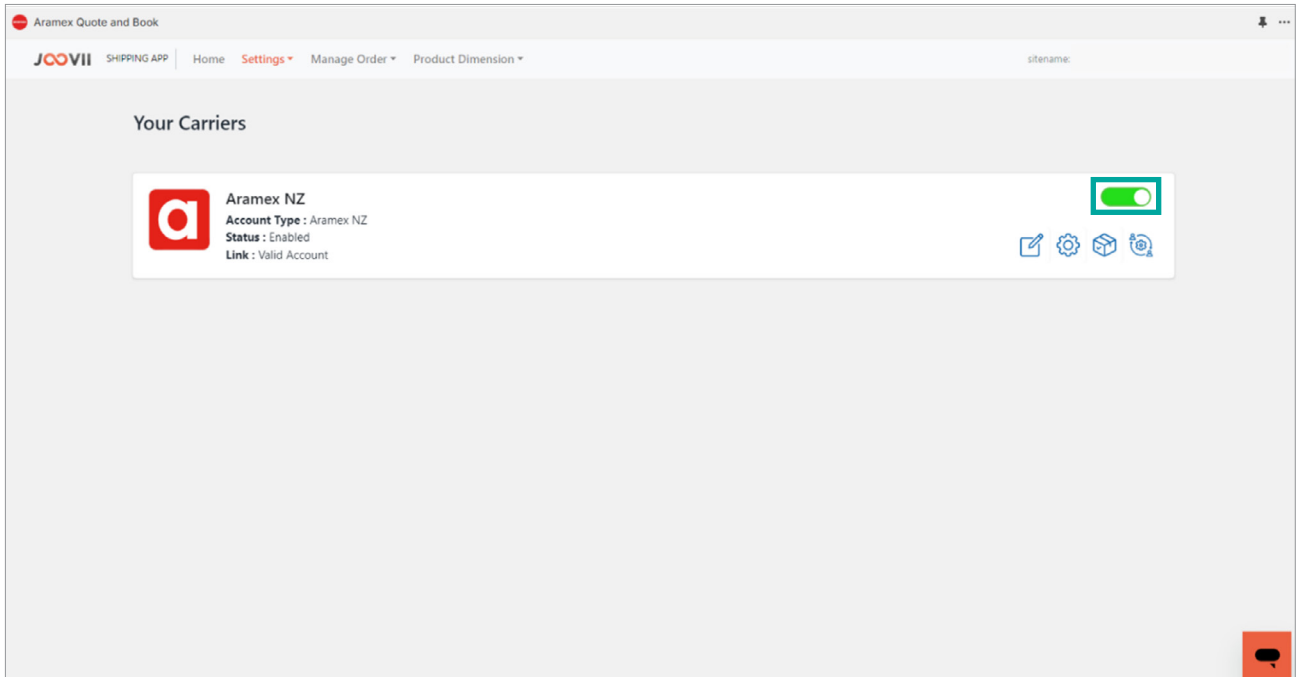
Finally, select the **Pickup Country** (Australia or New Zealand) and then **Save**.



**Important:** The message at the top will indicate whether the account is valid.

# Connecting aramexConnect to Shopify

**Step 9:** Return to accounts and ensure that Aramex is enabled via the green toggle in the top right.

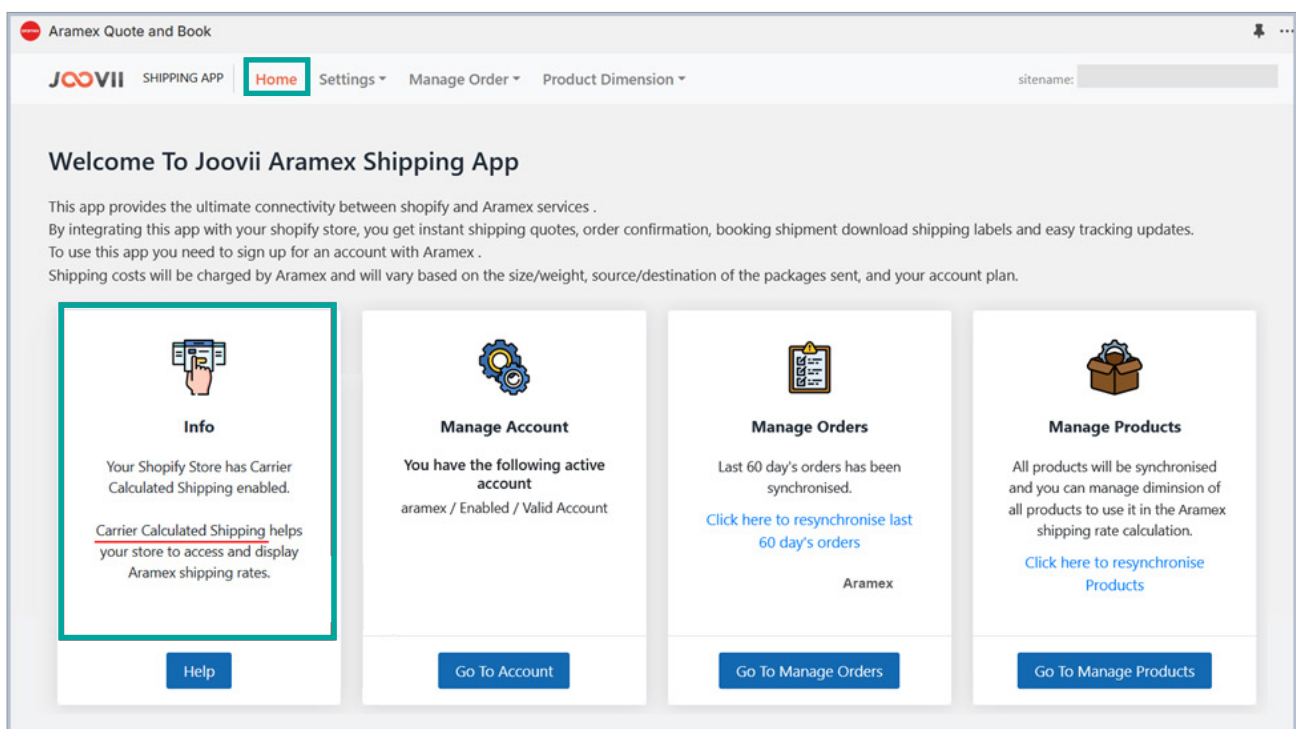


# Aramex Shipping App Functions

## 1) Display Aramex shipping rates at checkout

In order to display Aramex shipping rates at checkout, you need to complete two steps.

- a) You have to enable **Carrier Calculated Shipping** in your store.\*  
If it's already enabled, then it will show in your dashboard as below.



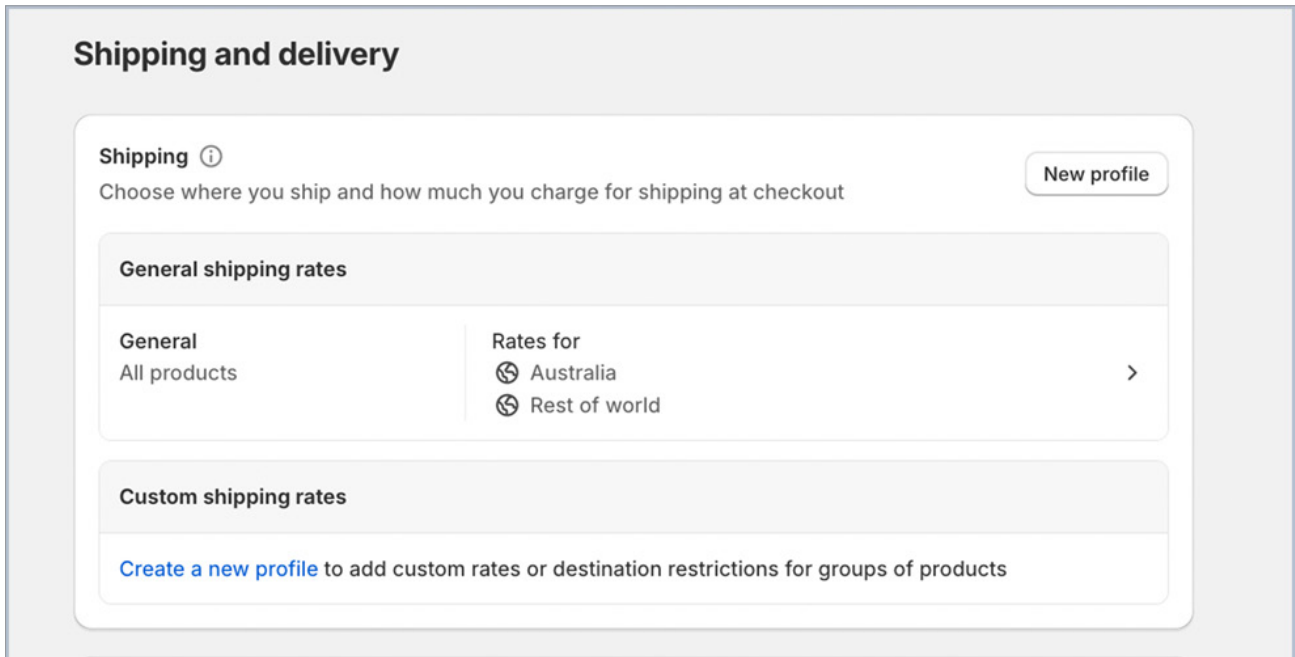
\***Disclaimer:** Third-party carrier-calculated shipping (CCS) isn't available on the Basic Shopify or Shopify Starter plans.

# Aramex Shipping App Functions

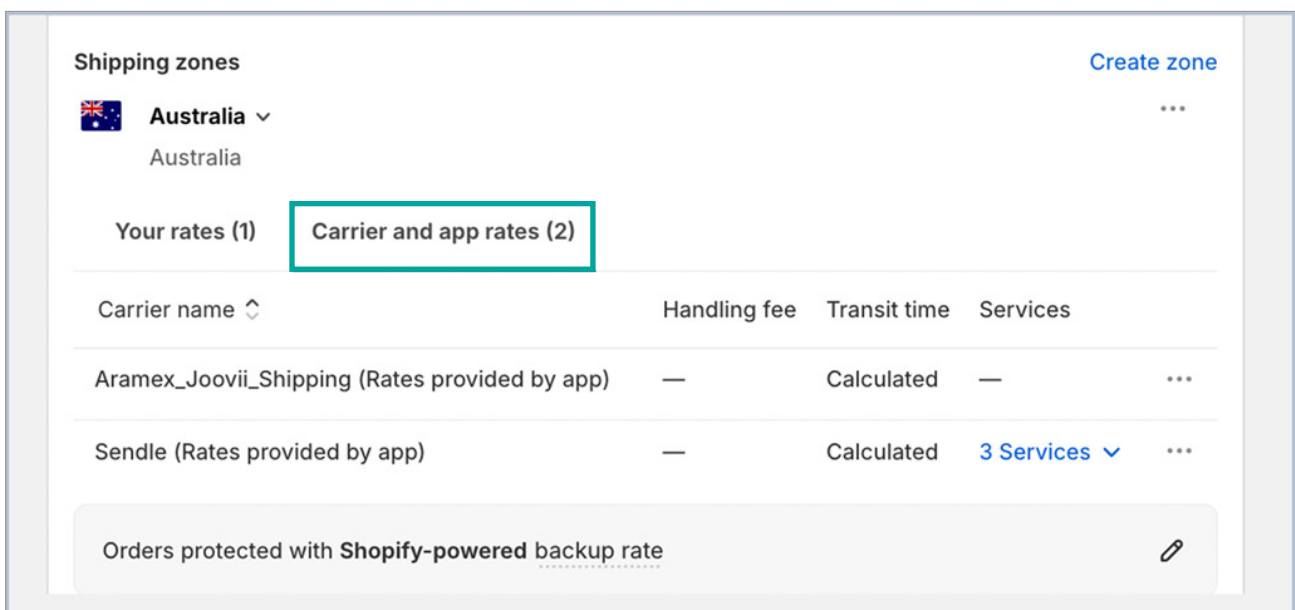
b) Add Aramex as a carrier rate via Shopify settings. View the steps below.

**Step 1:** From the settings menu, select **Shipping and Delivery**.

**Step 2:** Go to **General Profile** then **Shipping zones** and finally **Add Rates**.



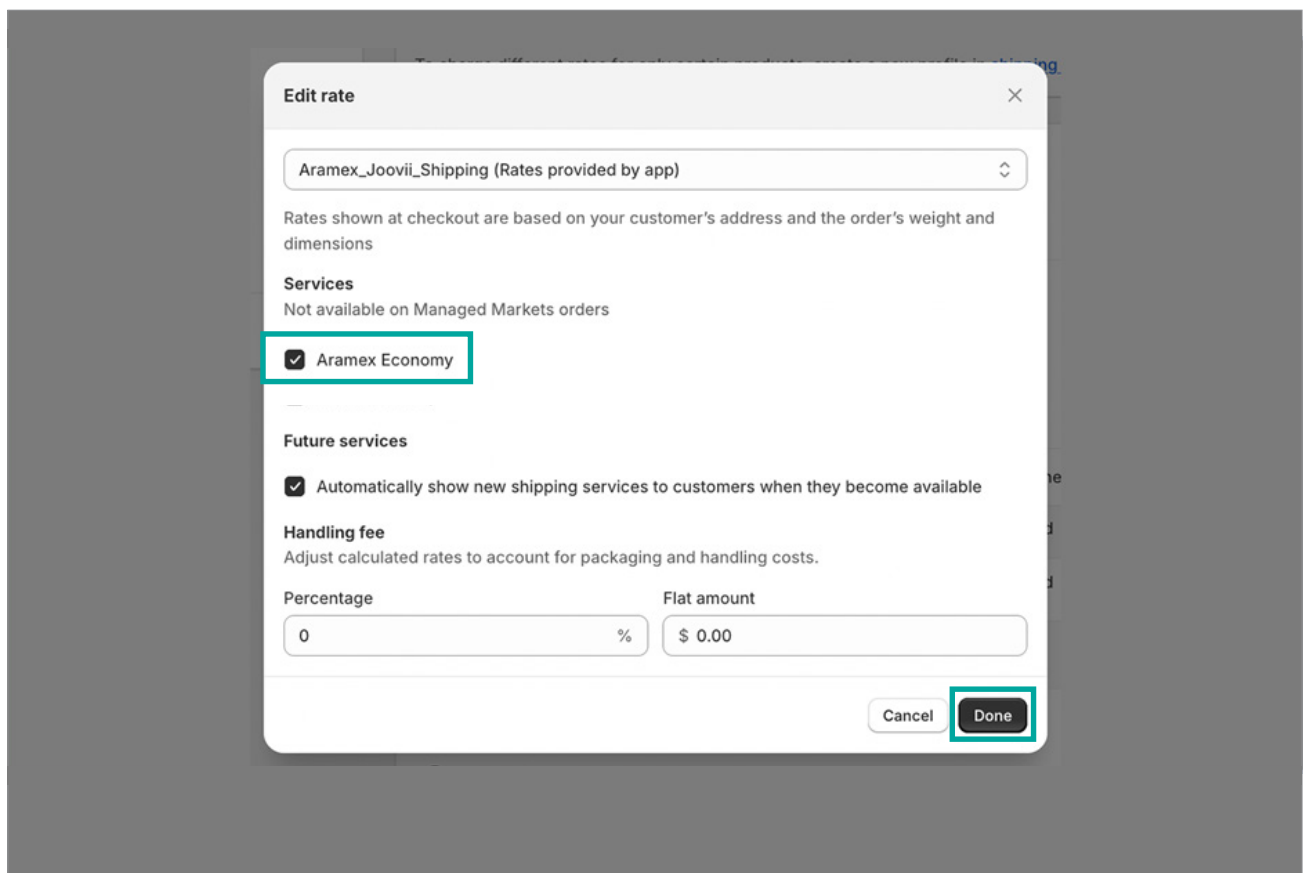
**Step 3:** Select from the sub menu, **Carrier and app rates**.



# Aramex Shipping App Functions

**Step 4:** Add **Aramex** services.

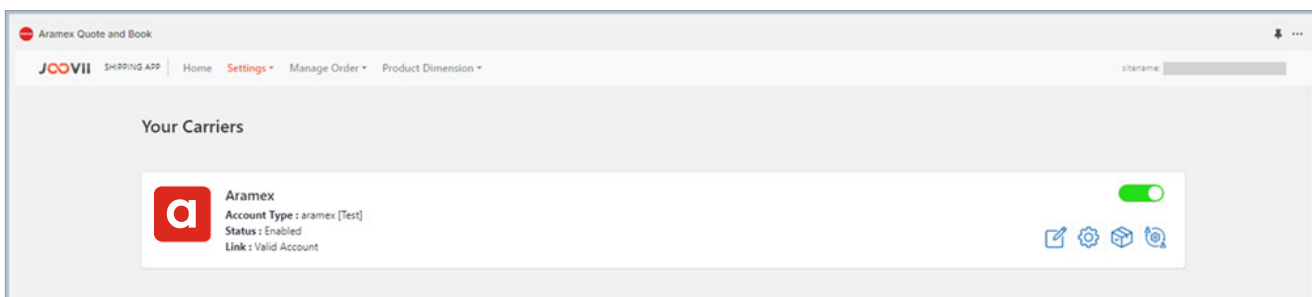
**Step 5:** Enable **Aramex Economy** and select **Done**.



## 2) Manage your Account

You can manage your account from **Settings** then selecting **Accounts**.

From the settings page you can add/edit account details, update other settings, add/edit package details & manage Aramex Products/Services.



# Aramex Shipping App Functions

## 3) Manage Product Dimensions

To request a shipping quote based on your product size (e.g., Custom Packaging - Dynamic from checkout), you'll need to provide both the dimensions and weight of your products.

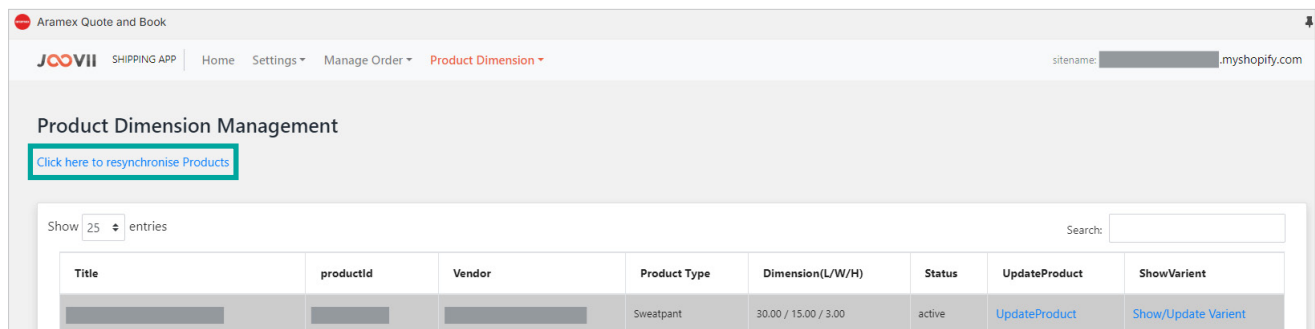
First, add the product's weight through the **Products** dashboard in **Shopify**.

Next, enter the dimensions (length, width, and height) for each product in the **Aramex Shipping App** by Joovii, as displayed in the four steps outlined below.

**Step 1:** Open the **Aramex Shipping App** on Shopify.

**Step 2:** After selecting **Product Dimension** from the menu, you can select **Manage Product Dimension**.

**Step 3:** This will allow you to select **Click here to synchronise** Products, which will add all your products to the product list.



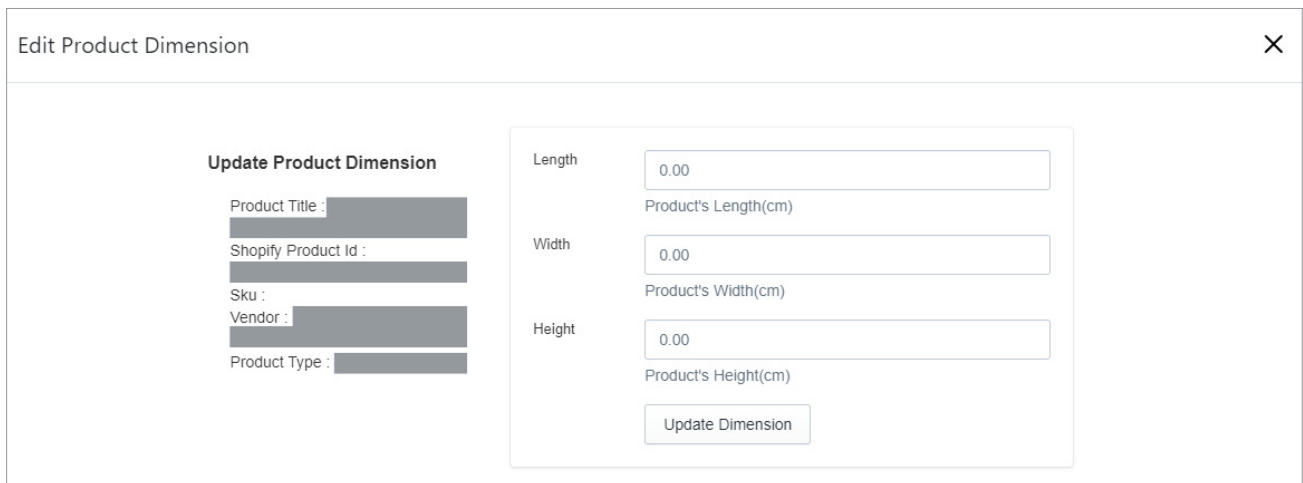
The screenshot displays the 'Product Dimension Management' interface within the Aramex Shipping App. At the top, there is a navigation bar with 'JOOVII SHIPPING APP' and a breadcrumb trail: 'Home > Settings > Manage Order > Product Dimension'. A 'sitename' field is visible on the right. Below the navigation, the title 'Product Dimension Management' is shown, followed by a button labeled 'Click here to resynchronise Products'. A table below shows a list of products with columns: Title, productId, Vendor, Product Type, Dimension(L/W/H), Status, UpdateProduct, and ShowVariant. The first row shows a product with 'Sweatpant' as the product type and dimensions '30.00 / 15.00 / 3.00'. The status is 'active', and there are links for 'UpdateProduct' and 'Show/Update Variant'.

Title	productId	Vendor	Product Type	Dimension(L/W/H)	Status	UpdateProduct	ShowVariant
			Sweatpant	30.00 / 15.00 / 3.00	active	<a href="#">UpdateProduct</a>	<a href="#">Show/Update Variant</a>

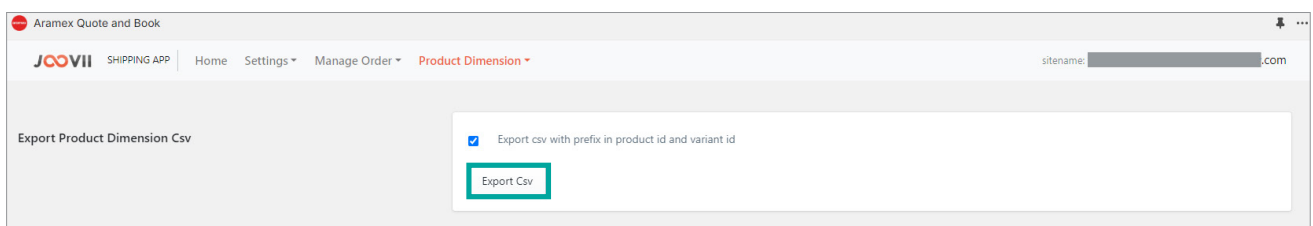
# Aramex Shipping App Functions

**Step 4:** From the product list, you can select **Update Product**, where you can add the following:

- Product Length (cm)
- Product Width (cm)
- Product's Height (cm)



If you have multiple products across your store, we recommend exporting your product list by select **Product Dimension** and selecting **Export Products**. Finally select **Export CSV**.



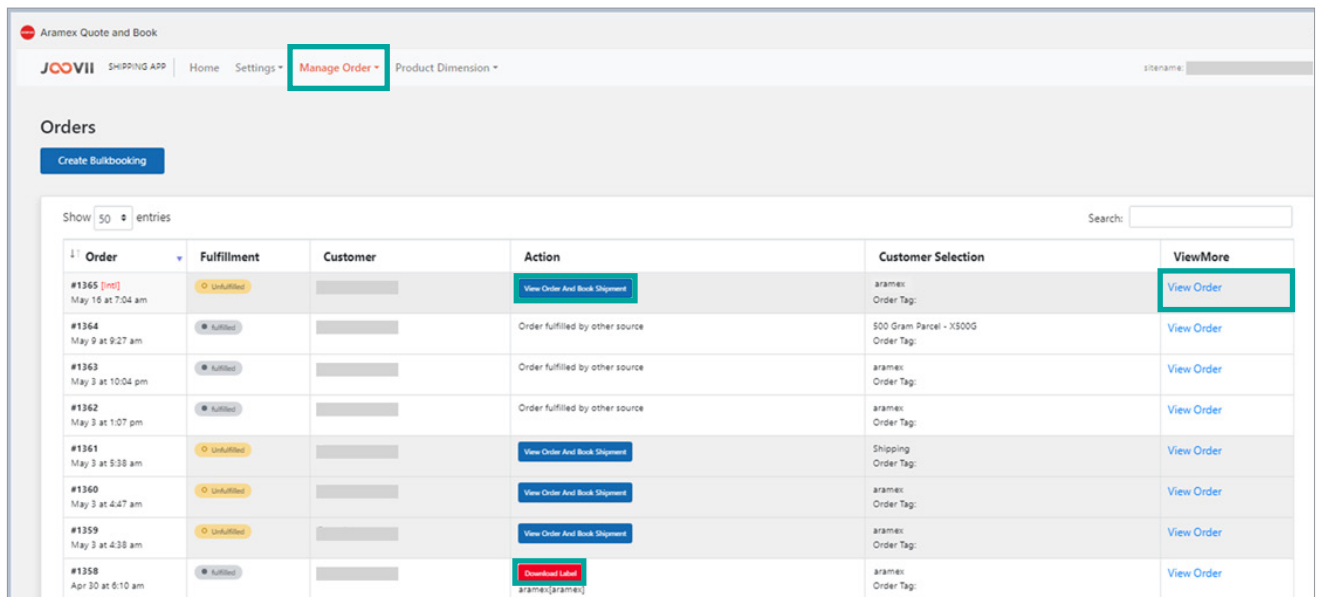
This will allow you to download a CSV file, where you can easily edit product dimensions in bulk and import back into the Aramex Shipping App.



# Aramex Shipping App Functions

## 4) Manage your Orders

You can manage the order list from **Manage Order** then selecting **Orders**. From the order list you can **View Order & Book Shipment**, **Track Shipment** or **Download & Print Labels**.



The screenshot displays the 'Aramex Quote and Book' interface. At the top, there is a navigation bar with 'JCOVII SHIPPING APP', 'Home', 'Settings', 'Manage Order' (highlighted with a red box), and 'Product Dimension'. Below this is a 'Orders' section with a 'Create Bulkbooking' button. A table lists several orders with columns for Order ID, Fulfillment status, Customer, Action, Customer Selection, and ViewMore. The 'ViewMore' column for the first order is highlighted with a red box.

Order	Fulfillment	Customer	Action	Customer Selection	ViewMore
#1365 [not] May 16 at 7:04 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1364 May 9 at 9:27 am	Fulfilled		Order fulfilled by other source	500 Gram Parcel - XS00G Order Tag:	View Order
#1363 May 3 at 10:04 pm	Fulfilled		Order fulfilled by other source	aramex Order Tag:	View Order
#1362 May 3 at 1:07 pm	Fulfilled		Order fulfilled by other source	aramex Order Tag:	View Order
#1361 May 3 at 5:38 am	Unfulfilled		View Order And Book Shipment	Shipping Order Tag:	View Order
#1360 May 3 at 4:47 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1359 May 3 at 4:38 am	Unfulfilled		View Order And Book Shipment	aramex Order Tag:	View Order
#1358 Apr 30 at 6:10 am	Fulfilled		Download Label aramex(aramex)	aramex Order Tag:	View Order

# Aramex Shipping App Functions

## 5) Book Shipments

Once the order view is open, Aramex service quotes appear on the left, with order details on the right.

On the right, you'll also find the destination and sender addresses, shipping cost, and the service selected by the customer. Merchants can edit parcel size using **the Package Dimensions and Weight** dropdown and refresh the page before completing the booking.

Shipment Booking Options :: order #NF1992 X

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**#NF1992** [Revert to original quotes](#)  
8 May, 2024, 10:26 am

**Shipment Booking Option/Quote**

**aramex**

Aramex economy :: \$10.68 Price Breakup Book Now (\$10.68)

Volume:

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Packaging Dimensions and weight

Extra Option

**Order Items**

\$59.95 x 1(qty) = \$59.95

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SKU:

Weight:

Quantity: 1

Dimension(L x W x H in cm): Not Defined Yet.

**Order Summary**

Subtotal	1 item	\$0.00
Shipping	Aramex Courier	\$7.36
Tax	GST	\$6.12
<b>Total</b>		<b>\$67.31</b>

**Delivery Address**

name :

email :

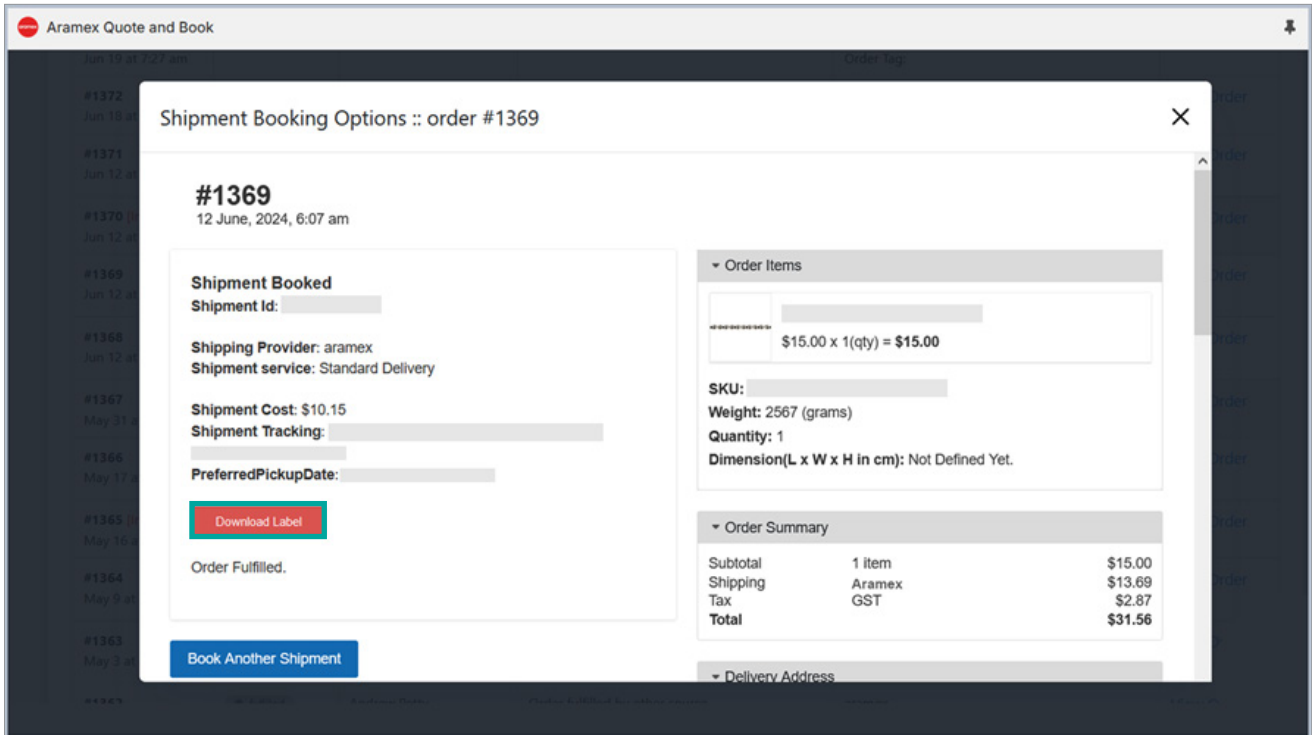
phone :

business Name :

type : STANDARD ADDRESS

# Aramex Shipping App Functions

Once the booking is confirmed, a **Download Label** button will appear, allowing you to download the shipping label.



## 6) Fulfillment, Notification and Tracking

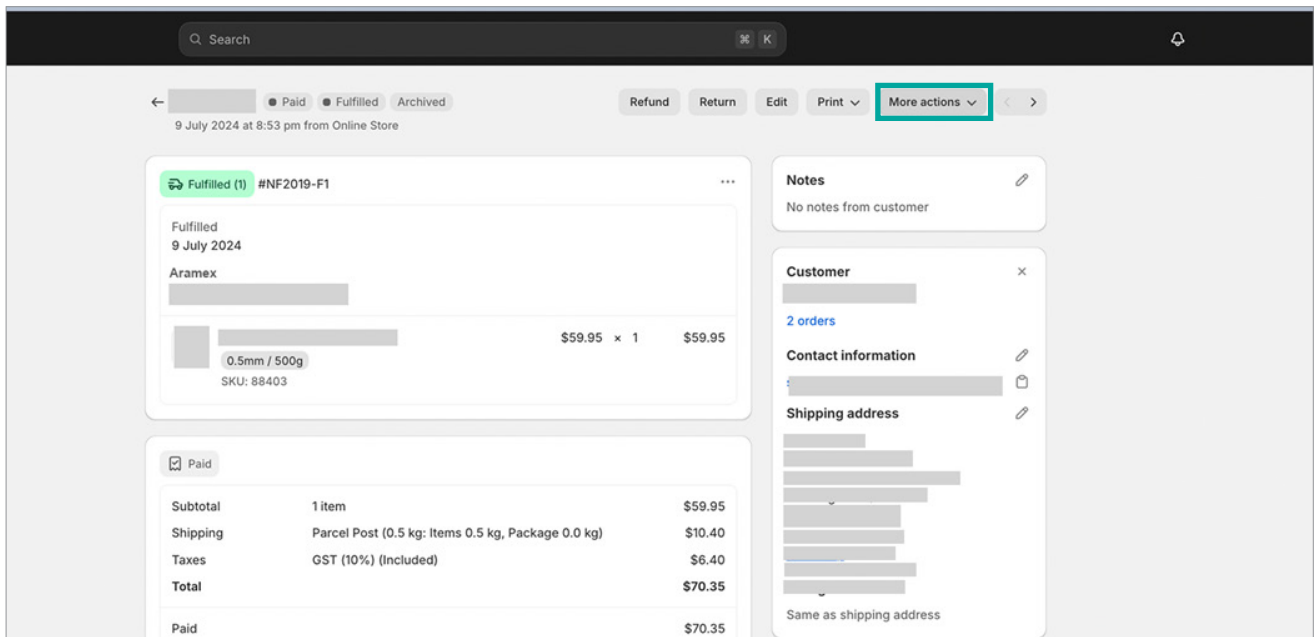
After the order is booked, the Shopify order status will be updated to **Fulfilled**, with the tracking number and link added to the order. The customer will automatically be notified with these details.

# Aramex Shipping App Functions

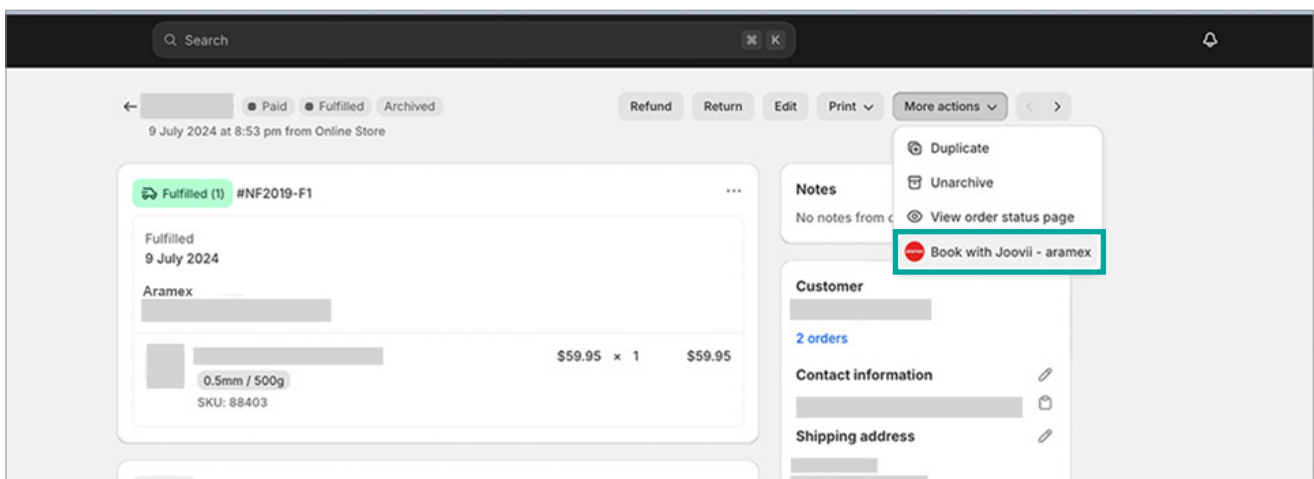
## 7) Shortcuts

As the merchant, you can jump straight in to booking a shipment from Shopify admin.

**Step 1: Select the order** from Shopify admin and click **More actions**.



**Step 2: Select Book with JooVii – Aramex**



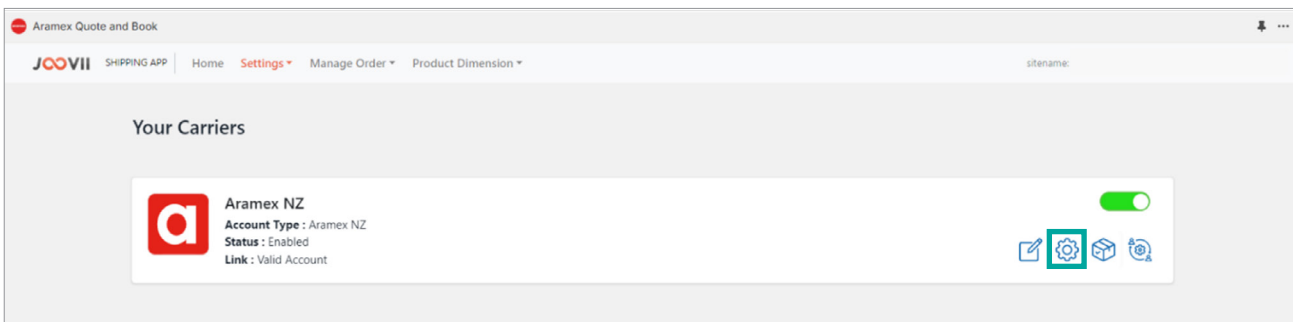
# Aramex Shipping App Functions

## 8) Settings

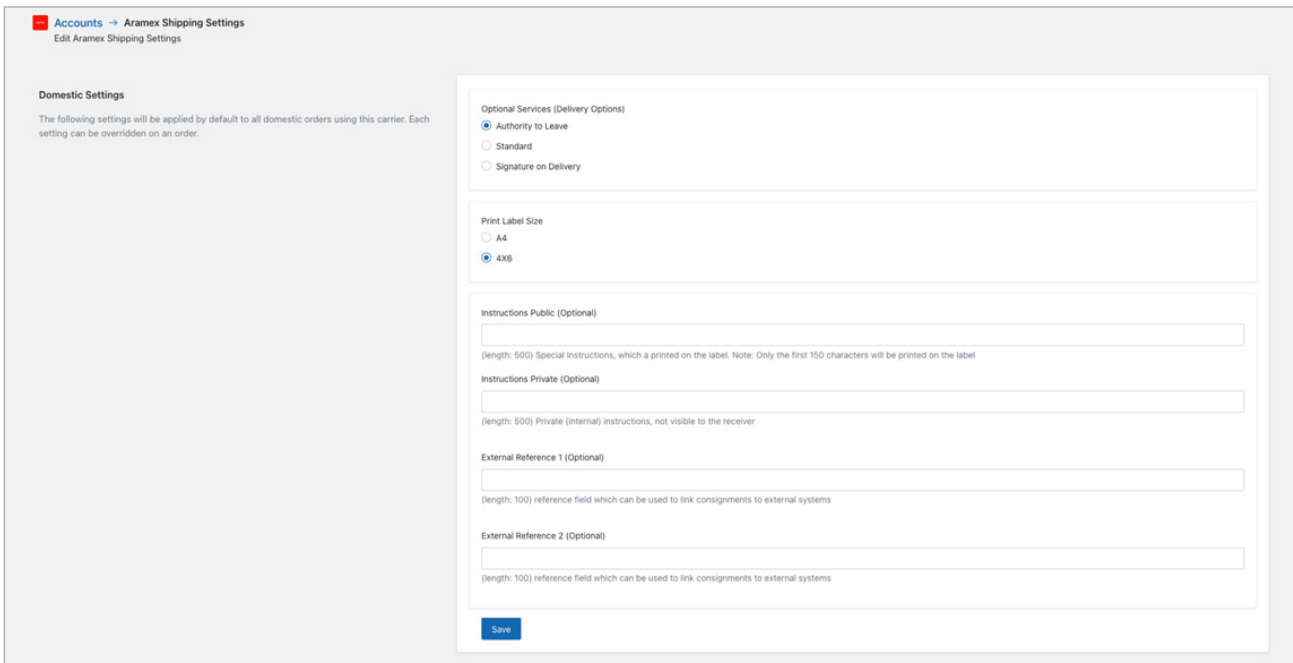
There are several universal settings that can be applied across the app.

### Accessing Account Settings

These can be accessed via the **cog icon** on the **Account** page.



Once selected, settings are divided into **Domestic Settings** and **International Settings**.



# Aramex Shipping App Functions

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## Delivery Options

This allows you, as the merchant, to set default delivery options such as **Authority to Leave**, **Signature on Delivery**, or **Secure PIN Required**.

Optional Services (Delivery Options)

Authority to Leave

Signature on delivery

Secure PIN required

These choices will impact the quoted prices but can still be adjusted for each order using the **Extra Options** dropdown on the order details page.

## Label Size

In the Print Label Size section, you can choose between **A4** and **4x6 (A6)** options. This setting determines the label size available for download after a shipment is booked.

Print Label Size

A4

4X6

# Aramex Shipping App Functions

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## Instructions and References

This section outlines various optional fields for additional instructions and references related to shipments.

**Public Instructions:** You can provide special instructions that will be printed on the label, with only the first 150 characters visible.

**Private Instructions:** These are internal instructions meant for your team, not visible to the recipient.

**External Reference 1 & 2:** Two optional fields that allow you to link consignments to external systems for better tracking and management.

Instructions Public (Optional)

(length: 500) Special Instructions, which a printed on the label. Note: Only the first 150 characters will be printed on the label

Instructions Private (Optional)

(length: 500) Private (internal) instructions, not visible to the receiver

External Reference 1 (Optional)

(length: 100) reference field which can be used to link consignments to external systems

External Reference 2 (Optional)

(length: 100) reference field which can be used to link consignments to external systems

# Aramex Shipping App Functions

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## International Settings

A generic description of the goods in the shipment can be set here, which will be used for all international orders' customs declarations, along with a declared value.

The screenshot shows a web interface for 'International Settings'. On the left, a grey sidebar contains the title 'International Settings' and a paragraph: 'The following settings will be applied by default to all International orders using this carrier. Each setting can be overridden on an order.' The main content area is white and contains two text input fields. The first field is labeled 'DescriptionOfGoods' and has a placeholder text 'DescriptionOfGoods'. The second field is labeled 'DeclaredValue' and has a placeholder text 'DeclaredValue'. Below the input fields is a blue 'Save' button.

These details can also be overridden for individual orders as needed.



# Help

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If you require further support, please contact the Joovii team directly.

**Email:** [info@joovii.com](mailto:info@joovii.com)

**Contact Form:** [joovii.com/contact-us](https://joovii.com/contact-us)

**Live Chat:** [joovii.com](https://joovii.com)

**Shopify App Store:** [apps.shopify.com/partners/joovii](https://apps.shopify.com/partners/joovii)



# Joovii Integration – Frequently Asked Questions

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## What is the Aramex Shipping App?

The app links your aramexConnect account to your Shopify store, enabling you to manage all your deliveries directly from Shopify admin. This streamlined process simplifies your shipping, saving you time and money on every dispatch.

## Do I need an aramexConnect account to use the app?

Yes, you must have an active aramexConnect account to use the app.

Don't have an aramexConnect account? You can open a free account in only a few minutes. To sign up, visit: [aramex.co.nz/tools/aramexconnect](https://aramex.co.nz/tools/aramexconnect)

## How do I install the app on Shopify?

You can install the app by visiting the **Shopify App Store** and searching for Aramex Shipping (AU/NZ). Or visit: [apps.shopify.com/aramex-shipping](https://apps.shopify.com/aramex-shipping)

## How do I book shipping with Aramex?

Once set up, you can book and print a label in a few clicks. The app automatically uses the customer's order details, such as size and weight, for quoting shipping costs at checkout and pre-filling booking information.

First, open your order in Shopify. Click **More Actions**, then **Book with Aramex**. Once you have reviewed the order and are happy with your shipment options, click **Book Now**. Lastly click **Download Label** to print and attach to your package.

## After I have booked shipping, will my order be marked as fulfilled in Shopify?

Yes, bookings are fully integrated into the order fulfillment process, ensuring customer orders are updated with tracking details.

# Joovii Integration – Frequently Asked Questions

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## Can I print shipping labels through the app?

Yes, you can print shipping labels directly from the app in Shopify admin.

## Where can I find more help and further documentation?

For detailed setup and installation instructions, visit the Joovii website:  
[joovii.com/aramex/aramex-installation-instruction](https://joovii.com/aramex/aramex-installation-instruction)

## Is the Aramex Shipping App a product owned by Aramex?

Joovii is an independently owned and operated business. The Aramex Shipping App is a product of Joovii. Aramex is not liable for any downtime, outages, failures or infringements caused by or within the Aramex Shipping App.

## What should I do if I encounter issues with the app or need help integrating my account?

If you require further support, please contact the Joovii team directly.

**Email:** [info@joovii.com](mailto:info@joovii.com)

**Contact Form:** [joovii.com/contact-us](https://joovii.com/contact-us)

**Live Chat:** [joovii.com](https://joovii.com)

**Book a Support Call:** [calendly.com/joovii](https://calendly.com/joovii)

